

# Cloud IBR Recovery Report



**Prepared for:** Cloud IBR Demo

**Recovery Test Date:** 17/04/2024 12:43:25

**Background:** Cloud IBR provides a simple, cost-effective, and fully-automated Backup Recovery as a Service (BRaaS) platform for your Veeam backups stored in Object Storage, with on-demand, automation-driven Bare Metal Cloud (BMC) server, storage and network infrastructure. Following is an explanation of your recovery report.

**Recovery Sessions:** Displays all servers that were restored during the recovery along with their internal IP address, the date of the Veeam Recovery Point that was restored and the IP address of the ESXi host that it was restored to.

**Recovery Credentials:** Displays all VPN credentials that were created on your OpenVPN server, details of the physical hosts that were provisioned within the BMC and the IBR Firewall that hosts your OpenVPN server and port mappings. During a Manual Shutdown test, you can RDP to your Veeam server and connect to your ESXi host(s) via https in your browser, from any workstations that you added to the Whitelist in Cloud IBR.

**Recovery Networking Information:** Displays the IP address range assigned to your recovery environment and all the Port Mappings configured on the IBR Firewall, along with the External/Internal IP's for each Port Mapping. In an actual disaster failover, please update your public DNS records to point to their new External IP addresses.

**Skipped Servers:** Displays any servers not included in the recovery. Pay close attention to the reasons provided for skipped servers to ensure that these were skipped by design. By default, your most recent backups from within the last 7 days are restored, which prevents restoring old backups of decommissioned servers. However, if you have not successfully backed up a production server within the last 7 days, it will also be skipped and you should review the backup job status on your production Veeam server.

**Troubleshooting:** For any servers that failed to restore, you should attempt to restore them locally from your Object Storage bucket using your production Veeam server, to ensure the server is properly backed up and is recoverable. If that restore fails, you should open a ticket with Veeam to troubleshoot. If successful, please open a support ticket with Cloud IBR from within your recovery details tab and provide logs showing the successful local recovery, to assist us with troubleshooting. Thank you!

# Recovery Overview Status: teardown\_complete

Recovery ID	01HVPIANWRX3VSA7CE2B07EHZS	Created At	Wed, Apr 17, 2024 12:43 PM
Recovery Type	Manual	Completed At	Wed, Apr 17, 2024 2:05 PM
Recovery Duration	Auto Shutdown	Duration	0 days 01 Hours 21 Minutes 56 Seconds
Restore from last	7 days	Last Updated	10 minutes ago
Email End Users	False	Bucket(s)	cloudibrdemowasabi
Enabled Internet Access	False	Cloud Provider	PhoenixNap
Session Summary	<b>Success:</b> 4	<b>Skipped:</b> 1	<b>Failed:</b> 0

## Recovery Sessions

### CriticalDemoServer

Stopped

Percent Complete - 100

**IP Address:** 10.10.5.101

**Restore Point Date:** 2024-04-17 01:04:53 - 12 hours before recovery started

**Result:** Success

**ESXi Host IP:** 131.153.239.75

**GuestTools Running:** Yes

**VMWare Tools Install Status:** OK

**Platform:** Vmware

### CriticalDemoServer102

Stopped

Percent Complete - 100

**IP Address:**

**Restore Point Date:** 2024-04-17 01:05:51 - 12 hours before recovery started

**Result:** Success

**ESXi Host IP:** 131.153.239.75

**GuestTools Running:** Yes

**VMWare Tools Install Status:**

**Platform:** Vmware

## DemoProductionServer

Stopped

Percent Complete - 100

**IP Address:** 10.10.5.100

**Restore Point Date:** 2024-04-17 01:05:00 - 12 hours before recovery started

**Result:** Success

**ESXi Host IP:** 131.153.239.75

**GuestTools Running:** Yes

**VMWare Tools Install Status:** OK

**Platform:** Vmware

## SQLAgentBased

Mounted

Percent Complete - 100

**IP Address:**

**Restore Point Date:** 2024-04-17 02:02:50 - 11 hours before recovery started

**Result:** Success

**ESXi Host IP:** 131.153.239.75

**GuestTools Running:** No

**VMWare Tools Install Status:**

**Platform:** EndPoint

## Recovery Credentials

### VPN Accounts

**Username:** gregtellone+cloudibrdemoprod

**Password:** \*\*\*\*\*

**Username:** elon\_enduser

**Password:** \*\*\*\*\*

**Username:** larry\_enduser

**Password:** \*\*\*\*\*

**Username:** bill\_admin

**Password:** \*\*\*\*\*

**Username:** melinda\_admin

**Password:** \*\*\*\*\*

**Username:** gregtellone+enduser

**Password:** \*\*\*\*\*

**Name:** ESXi Host  
**Size:** s2.c1.medium  
**IP Address:** 131.153.239.75  
**Username:** root  
**Password:** \*\*\*\*\*

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**Name:** Veeam Server  
**Size:** sl.c2.medium  
**IP Address:** 131.153.239.74  
**Username:** Admin  
**Password:** \*\*\*\*\*

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**Name:** IBR Firewall  
**IP Address:** 131.153.239.76  
**Username:** ibradmin  
**Password:** \*\*\*\*\*

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VPN Configs

[Download](#)

## Recovery Network Information

CIDR 131.153.239.72/29

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Port Mappings

**Port:** 25  
**Internal IP:** 10.10.5.100  
**External IP:** 131.153.239.76

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**Port:** 80  
**Internal IP:** 10.10.5.101  
**External IP:** 131.153.239.76

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**Port:** 80  
**Internal IP:** 10.10.5.102  
**External IP:** 131.153.239.77

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**Port:** 80  
**Internal IP:** 10.10.5.101  
**External IP:** 131.153.239.78

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**Port:** 443  
**Internal IP:** 10.10.5.101

## Skipped Servers

**i** This first section lists all servers that were skipped, either due to their recovery point being older than the number of days you selected to restore from, or due to incompatibility with the current version of Cloud IBR. Please use the [Open a Support Ticket](#) below to request information on when those server types will be supported.

The second section lists all backup chains that we were unable to decrypt, due to not having the correct Veeam Backup Encryption Keys. If you need servers restored from these backups, you can add additional Veeam Backup Encryption Keys to the Cloud IBR portal and run the recovery test again.

### AgentBasedDemo

Skipped

Percent Complete - 0

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**IP Address:**

**GuestTools Running:** No

**Restore Point Date:** 2024-02-13 03:02:31 - 2 months before recovery started

**VMWare Tools Install Status:**

**Result:**

**Platform:** EndPoint

#### Notes

Skipped because the most recent backup in your bucket is older than the requested threshold of 7 days.